

Karen Maddox

Director, Member Services  
Navy League of the United States



Karen Maddox serves as the director of Member Services for the Navy League of the United States.

Maddox joined Navy League in October 2019. In her role, Karen leads membership operations including recruitment and retention, outreach to the field, customer service and database management. She is the primary point of contact for any membership or roster questions.

Maddox has a decade of experience in association membership management. Prior to joining Navy League, she worked on the membership team for the Biotechnology Innovation Organization in Washington, D.C. Maddox graduated from James Madison University with a bachelor's degree in marketing.